



Kateřina Štěpánková <katterina.stepankova@gmail.com>

KLM Refund request: ID 566-F6D082F90038

1 zpráva

AFKLMservices@iscits.com <AFKLMservices@iscits.com>
Komu: katterina.stepankova@gmail.com

3. listopadu 2023 v 15:07

Dear KATERINA STEPANKOVA,

We would like to inform you that we have handled your refund request and initiated the payment of the refundable amount to your account for the documents mentioned below:

Document No. / PNR No.	Currency	Flights and Carrier fees	Government Taxes and Fees.	Cancellation Fee	Administration Fee	Total Refundable Amount	Refund Reason
2101749414	CZK	5100.0	3716.0	0.0	0.0	8816.0	My flight was cancelled by the airline

Total refundable amount: CZK 8816.0

The amount was determined according to the fare conditions displayed to you at the time of purchasing the document(s). The time required for our payment to be credited on your account may vary depending on your bank/provider.

The following payment(s) have been initiated:

CZK 8816**Bank Transfer: 8816 CZK Approved on 03.11.2023**

We look forward to welcoming you on board one of our services in the very near future.

Yours sincerely,

KLM Royal Dutch Airlines

Please do not reply to this automatically generated e-mail.

If you have any questions, remarks or complaints, please contact us via KLM.com.